

## ACRONYMS USED

(Rappahannock-Rapidan Community Services Board dba Encompass Community Supports)

|       |   |
|-------|---|
| A&E   | Architecture and Engineering  |
| AA    | Alcohol Anonymous   |
| AAA   | Area Agency on Aging (25 organizations in Virginia)   |
| AAMC  | Association of American Medical Colleges  |
| ABS   | Adaptive Behavior Scale (ID)  |
| ACEs  | Adverse Childhood Experiences   |
| ACL   | Administration on Community Living (part of the U.S. Department of Health and Human Services) |
| ACT   | Assertive Community Treatment   |
| ADA   | Americans with Disabilities Act (Federal)   |
| ADC   | Adult Day Care (Encompass Community Supports Aging Services)                                  |
| ADI   | Autism Diagnostic Interview   |
| ADOS  | Autism Diagnostic Observation Scale   |
| ADRC  | Aging and Disability Resource Center  |
| AFHMP | Affirmative Fair Housing Marketing Plan (Federal - HUD)                                       |
| AGA   | Association of Government Accounts (Encompass Community Supports is not a member)             |
| AIRS  | Alliance of Information and Referral Systems  |
| ALF   | Assisted Living Facility  |
| AMR   | Aging Monthly Report (DARS financial reporting)   |
| AP    | Accounts Payable  |
| AR    | Authorized Representative   |
| ARPA  | American Rescue Plan Act of 2021  |
| ARTS  | Addiction, Recovery and Treatment Services (Virginia)   |
| ASAC  | Aging Services Advisory Council   |
| ASAM  | American Society of Addiction Medicine  |
| ASD   | Acute Stress Disorder   |
| ASI   | Addiction Severity Index  |
| ASMR  | Assessing Suicide and Managing Risk   |
| AT    | Aging Together  |
| AT    | Assistive Technology  |
| BH    | Behavioral Health   |
| BOS   | Board of Supervisors  |
| BP    | Best Practice   |
| CALM  | Counseling Access to Lethal Means   |
| CAP   | Corrective Action Plan  |
| CAPTA | Child Abuse Prevention Treatment Act (Federal)  |
| CARE  | Child-Adult Relationship Enhancement  |
| CARS  | Community Automated Reporting System (DBHDS financial reporting)                              |
| CASOA | Community Assessment Survey for Older Adults  |
| CBOC  | Community-Based Outpatient Clinics (Veterans Health Administration)                           |

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|       |   |
|-------|---|
| CBT   | Cognitive Behavioral Therapy  |
| CBHC  | Culpeper Behavioral Health Clinic   |
| CC    | Care Coordination   |
| CCBHC | Certified Community Behavioral Health Clinic (Virginia)                           |
| CCC   | Commonwealth Coordinated Care (Virginia)  |
| CCC+  | Commonwealth Coordinated Care Plus (Virginia)                                     |
| CCCA  | Commonwealth Center for Children and Adolescents, Staunton (DBHDS)                |
| CCDC  | Culpeper Community Development Corporation  |
| CCEVP | Care Coordination for Elderly Virginians Program (Virginia)                       |
| CCISC | Comprehensive, Continuous, Integrated System of Care Model                        |
| CCS   | Community Consumer Submission (DBHDS statistical reporting software used by CSBs) |
| CDC   | Center for Disease Control (Federal)  |
| CDC   | Consumer Designation Codes  |
| CDSME | Chronic Disease Self-Management Education (NCOA program)                          |
| CH    | Catawba Hospital, Salem (DBHDS)   |
| CHAP  | Child Health Assistance Program   |
| CHASS | Culpeper Housing and Shelter Services   |
| CHRIS | Comprehensive Human Rights Information System (DBHDS and LHRC)                    |
| CHW   | Community Health Worker   |
| CIT   | Crisis Intervention Team  |
| CITAC | Crisis Intervention Team Assessment Center  |
| CLSS  | Community Living Support Specialist   |
| CM    | Case Management   |
| CMHS  | Center for Mental Health Services (Federal)                                       |
| CMS   | Center for Medicare and Medicaid Services (Federal)                               |
| CNS   | Clinical Nurse Specialist   |
| CoC   | Continuum of Care   |
| COPN  | Certificate of Public Need  |
| COSA  | Community of Self-Advocates in North Central Virginia                             |
| COSIG | Congress State Infrastructure Program   |
| CPMT  | Community Policy and Management Team  |
| CPMT  | County Planning and Management Team   |
| CPP   | Certified Prevention Professional   |
| CQI   | Continuous Quality Improvement  |
| CRC   | Commitment Review Committee (DBHDS)   |
| CRIA  | Communication, Referral, Information, and Assistance                              |
| CS    | Crisis Services   |
| CSA   | Comprehensive Services Act (for Troubled Children & Youth)                        |
| CSA   | Community Service Association   |

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|        |  |
|--------|--|
| CSAC   | Certified Substance Abuse Counselor  |
| CSB    | Community Services Board (40 organizations in Virginia)                          |
| CSH    | Central State Hospital, Dinwiddie (DBHDS)  |
| CSS    | Community Consumer Submission (data collection)                                  |
| CTI    | Care Transitions Intervention  |
| CVHCS  | Central Virginia VA Health Care System (CVHCS), Richmond                         |
| CVRJ   | Central Virginia Regional Jail   |
| CVTC   | Central Virginia Training Center, Lynchburg (DBHDS)                              |
| CVTC   | Central Virginia Transitions Collaborative                                       |
| DAP    | Discharge Assistance Planning Program (MH discharge from state training centers) |
| DARS   | Department of Aging & Rehabilitative Services (Virginia)                         |
| DAV    | Disabled American Veterans (National with Regional Offices)                      |
| DBH    | Department of Behavioral Health  |
| DBHDS  | Department of Behavioral Health & Disability Services (Virginia)                 |
| DBT    | Dialectical Behavior Therapy   |
| DCJS   | Department of Criminal Justice Services (Virginia)                               |
| DD     | Developmental Disability   |
| DDHH   | Department for the Deaf and Hard of Hearing (Virginia)                           |
| DDSC   | Developmental Disability Support Coordinator                                     |
| DEIB   | Diversity, Equity, Inclusion, and Belonging                                      |
| DHCD   | Department of Housing and Community Development                                  |
| DHRM   | Virginia Department of Human Resource Management                                 |
| DJJ    | Department of Juvenile Justice (Virginia)  |
| DLA    | Daily Living Activities  |
| DLA    | Daily Living Assessment  |
| DMAS   | Department of Medical Assistance Services, Virginia (Medicaid)                   |
| DMC    | Data Management Committee  |
| DMV    | Department of Motor Vehicles (Virginia)  |
| DOC    | Department of Corrections (Virginia)   |
| DOJ    | Department of Justice (Federal)  |
| DRPT   | Department of Rail and Public Transportation (Virginia)                          |
| DRS    | Department of Rehabilitative Services (Virginia)                                 |
| DSM-IV | Diagnostic and Statistical Manual (Mental Disorders), Fourth Edition             |
| DSP    | Direct Support Professional (Encompass Community Supports)                       |
| DSS    | Department of Social Services (Virginia)   |
| DVS    | Virginia Department of Veteran Services (State)                                  |
| EAP    | Elder Abuse Prevention (VDA)   |
| EAP    | Employee Assistance Program  |
| EB     | Evidence-Based   |
| EBL    | Extraordinary Barriers List  |

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|               |  |
|---------------|--|
| ECO           | Emergency Custody Order  |
| ECS           | Encompass Community Supports (formerly known as Rappahannock-Rapidan Community Services) |
| EDI           | Electronic Data Interface  |
| EFT           | Electronic Funds Transfer  |
| EHR           | Electronic Health Records (Encompass Community Supports uses Credible EHR software)      |
| EHV           | Emergency Housing Vouchers   |
| EI            | Early Intervention   |
| EMAP          | Emergency Medical Alert Program (Encompass Community Supports Aging Division Program)    |
| EMHA          | Excellence in Mental Health Act  |
| EPSDT         | Early and Periodic Screening, Diagnosis, and Treatment Services (Virginia)               |
| ESH           | Eastern State Hospital, Williamsburg (DBHDS)   |
| ESR           | Exceptional Service Rate (Community Support)   |
| F&A           | Finance and Administrative   |
| FADC          | Fauquier Adult Detention Center  |
| FAHASS        | Fredericksburg Area HIV/AIDS Support Services  |
| FAMS          | Foothills Area Mobility System   |
| FAPT          | Family Assessment & Planning Team  |
| Fauquier FISH | For Immediate Sympathetic Help   |
| FBG           | Federal Block Grant  |
| FBHC          | Fauquier Behavioral Health Clinic  |
| FFS           | Fee-for-Service  |
| FHN           | Foothills Housing Network  |
| FICA          | Federal Insurance Contributions Act  |
| FML           | Family Medical Leave   |
| FMLA          | Family and Medical Leave Act (Federal)   |
| FMR           | Fair Market Rent (Federal)   |
| FOIA          | Freedom of Information Act   |
| FPL           | Federal Poverty Level  |
| FTA           | Federal Transit Administration (Federal)   |
| FY            | Fiscal Year  |
| GA            | General Assembly (Virginia)  |
| GAP           | Governor's Access Plan, Virginia (Medicaid)  |
| GLP           | Give Local Piedmont  |
| GOSAP         | Governor's Office for Substance Abuse Prevention   |
| GPTICN        | The Greater Piedmont Trauma Informed Community Network                                   |
| HAP           | Housing Assistance Payment (tenant assistance in Federal - HUD projects)                 |
| HCBS          | Home and Community-Based Services (Medicaid DD Waiver)                                   |
| HCPCS         | Healthcare Common Procedure Coding System  |

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|               |  |
|---------------|--|
| HCSS          | Health and Caregivers Support Services Department (Encompass Community Supports) |
| HCVP          | Housing Choice Voucher Program (tenant assistance in Virginia VHDA projects)     |
| HDM           | Home Delivery Meals  |
| HDMP          | Home Delivered Meals Program   |
| Healthy IDEAS | Identifying Depression and Empowering Activities for Seniors                     |
| HHS           | Department of Health & Human Services (Federal)                                  |
| HI            | Homicidal Ideations  |
| HIPAA         | Health Insurance Portability & Accountability Act (Federal)                      |
| HPR-1         | Health Planning Region-1 (eight CSBs including Encompass Community Supports)     |
| HPSA          | Health Professional Shortage Area  |
| HR            | Human Resources  |
| HR            | Human Rights   |
| HRIS          | Human Resources Information System (Virginia)                                    |
| HRK           | Harm Reduction Kits  |
| HSAG          | Health Services Advisory Group   |
| HUD           | Department of Housing & Urban Development (Federal)                              |
| IAVA          | Iraq and Afghanistan Veterans of America (National)                              |
| ICC           | Intensive Care Coordination  |
| ICD           | International Classification of Diseases   |
| ICF           | Intermediate Care Facility (CMS)   |
| ICF/MR        | Intermediate Care Facility for the Mentally Retarded                             |
| ICT           | Intensive Community Treatment  |
| I/DD          | Intellectual/Developmental Disability  |
| ID            | Intellectual Disability  |
| ID/MI         | Intellectual Disability/Mental Illness (co-occurring diagnosis)                  |
| IDAPP         | Individual Discharge Assistance Program Plan                                     |
| IDDT          | Integrated Dual Disorders Treatment  |
| IDEA          | Individuals with Disabilities Education Act (Federal)                            |
| IDSC          | Intellectual Disability Support Coordination                                     |
| ID Waiver     | Medicaid Home and Community-Based Waiver, formerly the MR waiver (CMS)           |
| IEP           | Individual Education Program (children age 3 and older)                          |
| IFSP          | Individual Family Service Plan (children through age 2)                          |
| IOP           | Intensive Outpatient Program   |
| ISP           | Individualized Service Plan or Integrated Strategic Plan (DBHDS Plan)            |
| IT            | Information Technology   |
| ITC           | Infant and Toddler Connection (Virginia)   |
| KOVAR         | Knights of Virginia Assistance for the Retarded (Catholic grant program)         |
| LCP           | Licensed Clinical Psychologist   |
| LCSW          | Licensed Clinical Social Worker  |

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|        |  |
|--------|--|
| LE     | Law Enforcement  |
| LEEP   | Leading through Empowerment, Excellence, and Partnership (DBHDS)           |
| LHRC   | Local Human Rights Committee   |
| LIPOS  | Local Inpatient Purchase of Service (DBHDS Mental Health)                  |
| LMHP   | Licensed Mental Health Professional  |
| LOA    | Leave of Absence   |
| LOF    | Level of Functioning   |
| LON    | Letter of Notification   |
| LPC    | Licensed Professional Counselor  |
| LPN    | Licensed Practical Nurse   |
| LRP    | Loan Repayment Program, Virginia   |
| LTC    | Long-Term Care   |
| LTCOP  | Long Term Care Ombudsman Program   |
| LWOP   | Leave Without Pay  |
| MAT    | Medication-Assisted Treatment  |
| Mcad   | Medicaid   |
| MCO    | Managed Care Organization  |
| MDR    | Multidrug-Resistant  |
| MH     | Mental Health  |
| MHA    | Mental Health America  |
| MHSB   | Mental Health Skill Building   |
| MHSC   | Mental Health Support Coordinator  |
| MI/ID  | Mental Illness/Intellectual Disability (co-occurring diagnosis)            |
| MI/SUD | Mental Illness/Substance Use Disorder (co-occurring diagnosis)             |
| MIPPA  | Medicare Improvements for Patients & Providers Act (Aging Division – DARS) |
| MLTSS  | Managed Long Term Services and Supports (Medicaid)                         |
| MOA    | Memorandum of Agreement  |
| MOT    | Mandatory Outpatient Treatment   |
| MOU    | Memorandum of Understanding  |
| MTF    | Military Treatment Facility  |
| MUA    | Medically Underserved Area   |
| MUNIS  | Short For ‘Municipal’  |
| N4A    | National Association of Area Agencies on Aging                             |
| NA     | Narcotics Anonymous  |
| NADSP  | National Alliance for Direct Support Professionals                         |
| NAMI   | National Alliance on Mental Illness  |
| NAPIS  | National Aging Program Information System (VDA statistical information)    |
| NatCon | National Council for Mental Wellbeing conference                           |
| NCA    | National Cemetery Administration (Veterans Affairs/Federal)                |
| NCOA   | National Council on Aging  |

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|           |   |
|-----------|---|
| NEMT      | Non-emergency Medical Transportation  |
| NGRI      | Not Guilty by Reason of Insanity  |
| NHSC      | National Health Service Corps (Federal)   |
| NIMH      | National Institute of Mental Health   |
| NP        | Nurse Practitioner  |
| NPCF      | Northern Piedmont Community Foundation  |
| NPR       | National Public Radio (related to Marcus Alert)   |
| NVTC      | Northern Virginia Training Center, Fairfax (DBHDS)  |
| NWD       | No Wrong Door (Virginia Initiative – Aging Programs)  |
| OAA       | Opioid Abatement Authority  |
| OAA       | Older American’s Act (Federal)  |
| OBHW      | Virginia’s Office of Behavioral Health Wellness   |
| OBOT      | Office-based Opioid Treatment   |
| OBS       | Organic Brain Syndrome  |
| OFC       | Operation Family Caregiver (For Families of Returning Service Members and Veterans) a program of the Rosalynn Carter Institute for Caregivers (RCI) |
| OME       | Office of the Medical Examiner  |
| OPT-R     | Opioid Prevention Treatment –Recovery (Virginia DBHDS)  |
| OT        | Occupational Therapy  |
| OTC       | Over The Counter  |
| PACT Act  | Promise to Address Comprehensive Toxics (PACT) Act (Veterans Affairs)   |
| PACT      | Programs for Assertive Community Treatment  |
| Part C    | Part of the IDEA program – funds for early childhood intervention (Federal DBHDS)   |
| PAS       | Psychiatric Assessment & Support  |
| PASS      | Passenger Assistance Safety and Sensitivity   |
| PATH      | Piedmont Action to Health Foundation (formerly Fauquier Health Foundation)  |
| PATH      | Projects for Assistance in Transition from Homelessness Grant (Federal)   |
| PBPS      | Performance-Based Prevention System   |
| PBS       | Positive Behavioral Supports  |
| PCIT      | Parent-Child Interactive Therapy  |
| PDI       | Parent-Directed Interaction   |
| PCP       | Person-Centered Planning  |
| PCS       | Primary Care Screening  |
| PD9       | Planning District 9 (Culpeper, Fauquier, Madison, Orange, & Rappahannock counties)  |
| PDC       | Planning District Commissions (PDC) Housing Development Grant   |
| PEARLS    | Program to Encourage Active, Rewarding Lives  |
| PEEP      | Professional Enrichment and Enhancement Program (Encompass Community Supports)  |
| PeerPlace | VDA Statistical Reporting software used by AAAs   |
| PHQ-9     | Patient Health Questionnaire  |
| PMMP      | Protective Money Management Program (Encompass Community Supports)  |

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|          |  |
|----------|--|
| POIS     | Purchase of Individualized Services  |
| POS      | Purchase of Services   |
| PPHF     | Prevention and Public Health Fund (Federal/CDC)  |
| PPS      | Prospective Payment System   |
| PRAC     | Project Rental Assistance Contract (Federal HUD Project Budgets)   |
| PSAP     | Public Safety Access Point (911 call center)   |
| PSH      | Permanent Supportive Housing   |
| PT       | Physical Therapy   |
| PTO      | Paid Time Off  |
| PtMs     | Para-transit Management System   |
| PTSD     | Post-Traumatic Stress Disorder   |
| QA       | Quality Assurance  |
| QAP      | Quality Assurance Plan   |
| QI       | Quality Improvement  |
| QIP      | Quality Improvement Plan   |
| QMHP     | Qualified Mental Health Professional   |
| QMRP     | Qualified Mental Retardation Professional  |
| QPR      | Question Persuade Refer  |
| RACSB    | Rappahannock Area Community Services Board (Fredericksburg, VA)  |
| Rapp-Rap | Rappahannock Rapidan Community Services (informal nickname)  |
| RCCT     | Rapid Cycle Change Team  |
| RCSC     | Regional Community Support Center  |
| RD       | Rural Development (Program of USDA – Mortgage Lender)  |
| RDK      | Harm Reduction Design Kit  |
| REAC     | Real Estate Assessment Center (Federal HUD Projects)   |
| REACH    | (Recovery, Education, And Creative Healing) by ConnectVA   |
| REACH    | (Regional Educational Assessment Crisis Response and Habilitation) a DD/ID Crisis Program                |
| REACH    | (Regional, Education, Assessment, Crisis Services, Habilitation) by Crisis Services, The Arc of Virginia |
| RFP      | Request for Proposals  |
| RIC      | Resident-in-Counseling   |
| RM       | Risk Management  |
| RN       | Registered Nurse   |
| RRCS     | Rappahannock Rapidan Community Services ('Doing Business As' Name)                                       |
| RRCSB    | Rappahannock-Rapidan Community Service Board (IRS Legal Name)  |
| RRRC     | Rappahannock-Rapidan Regional Commission   |
| RSVP     | French phrase "Répondez s'il vous plait", literally meaning "Respond, if you please"                     |
| SA       | Substance Abuse  |
| SAARA    | Substance Abuse and Addiction Recovery Alliance  |
| SAFE     | Services to Abused Families  |



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|               |   |
|---------------|---|
| SAMHSA        | Substance Abuse and Mental Health Services Administration (Federal)           |
| SANE          | Sexual Assault Nurse Examiner   |
| SAPT          | Substance Abuse Prevention & Treatment (DBHDS federal block grant)            |
| SARPOS        | Substance Abuse Residential Point of Service (DBHDS)                          |
| SC            | Support Coordination/Coordinator  |
| SCSEP         | Senior Community Service Employment Program                                   |
| SDA           | Same Day Access   |
| SDM           | Substitute Decision Maker   |
| SE            | Supported Employment  |
| S.E.E.        | (Support, Encourage, and Empower) Recovery Center                             |
| SED           | Serious Emotional Disturbance   |
| SFMNP         | Senior Farmers' Market Nutrition Program                                      |
| SGF           | State General Funds   |
| SHRC          | State Human Rights Committee  |
| SI            | Suicidal Ideations  |
| SIS           | Supports Intensity Scale  |
| SLP           | Speech Language Pathology   |
| SME           | Subject Matter Expert   |
| SMHA          | State Mental Health Authority   |
| SMVF          | Service Members, Veterans, and their Families                                 |
| SMI           | Serious Mental Illness  |
| SMP           | Senior Medicare Patrol (Virginia – V4A Program)                               |
| SMVF          | Service Members, Veterans, and Families                                       |
| SNAP          | Supplemental Nutrition Assistance Program (previously called Food Stamps)     |
| SNF           | Skilled Nursing Facility (CMS)  |
| SNP           | Senior Nutrition Program  |
| SOR           | State Opioid Response   |
| S.O.S. or SOS | Stamping Out Suicide  |
| SPMI          | Serious and Persistent Mental Illness   |
| SPO           | State Plan Option (type of Medicaid)  |
| SRAP          | State Rental Assistance Program   |
| SSDI          | Social Security Disability Insurance (Federal)                                |
| SSI           | Supplemental Security Income (Federal)  |
| SSVF          | Supportive Services for Veteran Families (Veterans Affairs/Federal)           |
| STEP-VA       | System Transformation, Excellence, and Performance (Virginia – DBHDS Program) |
| SUD           | Substance Use Disorder  |
| SUFMH         | Stand Up for Mental Health  |
| SVTC          | Southside Virginia Training Center, Dinwiddie (DBHDS)                         |
| SWOT          | Strengths, Weaknesses, Opportunities, and Threats                             |
| SWVTC         | Southwestern Virginia Training Center, Hillsville (DBHDS)                     |

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|       |  |
|-------|--|
| TANF  | Temporary Assistance for Needy Families (Federal)                        |
| TBI   | Traumatic Brain Injury   |
| TDO   | Temporary Detention Order  |
| TDT   | Therapeutic Day Treatment  |
| TEDS  | Treatment Episode Data Set   |
| TEP   | Transitional Employment Program  |
| TGFD  | Too Good for Drugs   |
| TIP   | Treatment Improvement Protocols  |
| TOVA  | Therapeutic Options of Virginia  |
| UAI   | Uniform Assessment Instrument (Virginia)                                 |
| UAT   | User Acceptance Testing  |
| USDA  | U.S. Department of Agriculture (Federal)                                 |
| UVA   | University of Virginia   |
| V3    | Virginia Values Veterans (V3) Program                                    |
| V4A   | Virginia Association of Area Agencies on Aging                           |
| VA    | Veterans Administration or Veterans Affairs                              |
| VAAAC | Virginia Area Agencies on Aging Cares                                    |
| VACDC | Vibrant Communities Drive Change   |
| VACSB | Virginia Association of Community Service Boards                         |
| VAHIP | Virginia Health Insurance Pool   |
| VAMC  | Department of Veterans Affairs Medical Center                            |
| VARO  | Virginia Association of Reimbursement Officers                           |
| VASIP | Virginia Service Integration Program                                     |
| VBA   | Veterans Benefits Administration (Veterans Affairs/Federal)              |
| VCC   | Veterans Community Care (VCC) Program                                    |
| VGCA  | Virginia Governor's Conference on Aging                                  |
| VDA   | Virginia Division for the Aging  |
| VDC   | Virginia Distribution Center   |
| VDH   | Virginia Department of Health  |
| VFW   | Veterans of Foreign Wars (Local Detachments)                             |
| VHA   | Veterans Health Administration (Veterans Affairs/Federal)                |
| VH    | Virginia Housing (formerly VHDA)   |
| VICAP | Virginia Insurance Counseling Assistance Program (Aging Division - DARS) |
| VIDES | Virginia Individual Developmental Disability Eligibility Survey          |
| VISN  | Veterans Integrated Services Networks                                    |
| VMAP  | Virginia Mental Health Program   |
| VPAS  | Valley Program for Aging Services  |
| VRS   | Virginia Retirement System   |
| VSO   | Veterans Service Organization  |
| VTAP  | Virginia Transition Assistance Program (Veterans)                        |

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|       |  |
|-------|--|
| V-TEP | Visions Transition Employment Program (Encompass Community Supports) |
| VVA   | Vietnam Veterans of America (National with Regional Chapters)        |
| VVFS  | Virginia Veterans and Family Services (State)                        |
| WaMS  | Waiver Management System (Virginia)                                  |
| WSAC  | Waiver Slot Assignment Committee (Virginia)                          |
| WSH   | Western State Hospital, Staunton (DBHDS)                             |
| YACC  | Young Adult Coordinated Care (Encompass Community Supports)          |
| YRBS  | Youth Risk Behavior Survey   |
| YTD   | Year To Date   |
| ZS    | Zero Suicide   |

To add acronyms to the list, please email Tammy Keaton at [tkeaton@ecsva.org](mailto:tkeaton@ecsva.org).