

encompass
Community Supports

Formerly Known As –
Rappahannock-Rapidan Community Services

2024 Impact Report





encompass
— Community Supports —

The Mission of Encompass Community Supports, (ECS), formerly known as Rappahannock-Rapidan Community Services, is to improve the quality of life in Culpeper, Fauquier, Madison, Orange, and Rappahannock Counties by providing comprehensive mental health, substance use, developmental disability, housing, children's, aging, case management, and transportation services.

ECS is an organization that leads with integrity and excellence. We embrace collaboration, accountability, and innovation in responding to the ever-changing needs of our community.

BOARD MEMBERS

CULPEPER COUNTY

CHRIS R. JENKINS
VICE CHAIR

BRAD HALES
RICHARD BROOKING

FAUQUIER COUNTY

DR. J. NORMAN REID
CRYSTAL HALE
JOSEPHINE GILBERT

MADISON COUNTY

VALERIE WARD
SECRETARY

BRITTANY SHANKLE
SARAH BERRY

ORANGE COUNTY

JANIS RIELEY
BOARD CHAIR

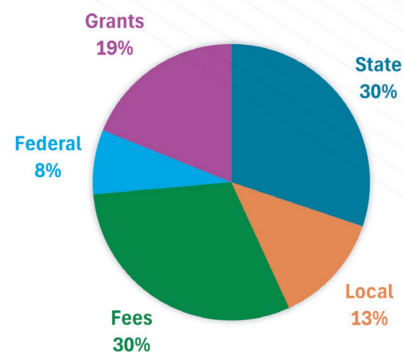
BOB FUQUA
ROBIN BRECKENRIDGE

RAPPAHANNOCK COUNTY

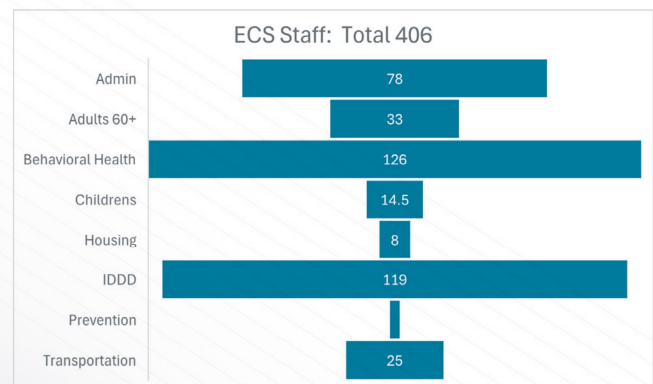
CHRISTIAN ("CASE") DUTILH
GAIL CROOKS
FRAN KREBSER

FINANCIALS

FY24 REVENUE SOURCES



NUMBER OF EMPLOYEES



*IDDD = Intellectual & Developmental Disabilities



encompass
Community Supports

LETTER FROM EXECUTIVE DIRECTOR

I am proud to share this year's Impact Report, highlighting the incredible work we do at Encompass Community Supports (ECS). Thanks to our dedicated team, community partners, and supporters, we have reached more people, made a bigger impact, and continued to strengthen our communities.

As you read this report, I hope you'll feel inspired by the stories, data, and achievements that reflect our shared vision.

As we navigate this uncertain time with many political changes, our work will become more important than ever. We remain committed to improving the quality of life in Culpeper, Fauquier, Madison, Orange, and Rappahannock Counties. We will continue to support and value every member of our community.

Sheryl Reinstrom



YEAR IN REVIEW: BY THE NUMBERS



1,045

Crisis Teams
Client Encounters



1,245

Support Services
Client Encounters



2,071

Behavioral
Health Clients



167

Boxwood Clients



109

IDDD Day
Support Clients



759

Children's Services'
Encounters



419

Housing Services'
Encounters



1,205

Transportation
Encounters



18,000+

Home Delivered
Meals



7,405

S.E.E. Center
Encounters

HOUSING

Housing programs work to find safe and affordable housing for clients.

Through a powerful collaboration between the Permanent Supportive Housing (PSH) and Mental Health Case Management (MHCM) teams, individuals experiencing homelessness and living with Serious Mental Illness are being connected to safe, stable housing—and a chance to rebuild their lives.

The PSH program offers not only rental assistance but also vital community-based support services, helping individuals transition from unsheltered living to secure housing. With a roof over their heads, participants can focus on critical next steps like managing their health, seeking employment, and fostering meaningful social connections.

Thanks to additional grant funding from the Department of Behavioral Health and Developmental Services (DBHDS), the PSH program has grown significantly—now offering 69 housing slots to serve even more individuals in need.

This partnership is not just about housing—it's about healing, growth, and opportunity.

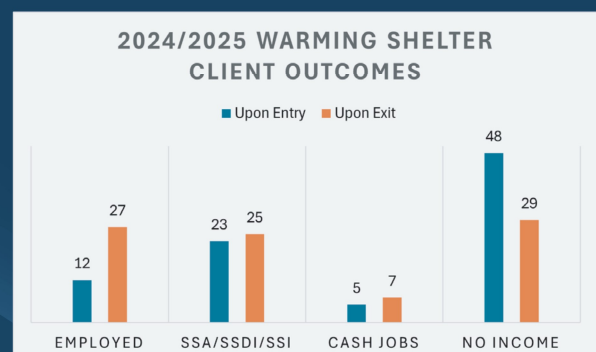
After experiencing prolonged homelessness, a client and her disabled adult son found stability and hope through the Housing Choice Voucher Program (HCVP). With support from Encompass, they were able to transition from the shelter into a safe and stable home.

"Encompass is a tremendous organization. I cannot begin to tell them how grateful we are for the place they helped us get into. Brooke and Brenda went above and beyond the day we moved in, and the people at the shelter were pretty good to us as well."

Their story is a powerful reminder of the life-changing impact housing support services can have—especially when combined with compassionate, hands-on care from dedicated staff.

The Winter Warming Shelter is a collaborative partnership between Culpeper Social Services, Encompass Community Supports, St. Luke's Lutheran Church and many more. The shelter is open from the end of November through the end of March. Last season served 88 unhoused clients (69% male). Of the clients served, 42% were aged 50 or above.

A warming shelter provides residents not only with a safe, temporary place to stay during harsh weather, but also offers access to vital community resources that can support long-term stability and well-being.





encompass
— Community Supports —

COMMUNITY CONNECTIONS FOR OLDER ADULTS

Community Connections for Older Adults help seniors stay independent, help others and be involved in the community.

Home Delivered Meals provide five healthy meals to adults aged 60 and better who can't leave home and have no one to help with shopping or cooking. The meals are free; donations are welcome. Scan here to support Home Delivered Meals!

Donate Today:



We offer door-to-door transportation to Encompass locations like the senior centers. The Regional Transportation Collaborative (RTC) Mobility Center helps with transportation to medical appointments, important errands, and more. Call (540) 829-5300 or visit www.rtcmc.org to learn more.

Senior Centers (open to adults aged 60 and better) offer healthy lunches and a chance to socialize with others. They also provide activities, health tips, and volunteer opportunities.

INTELLECTUAL & DEVELOPMENTAL DISABILITIES (IDDD)

Everyone, no matter their abilities, deserves respect and fundamental human rights.

We help individuals with IDD live as independently as possible by working on goals at home and in the community. Group homes provide 24-hour living space.

ECS hosts the Department of Behavioral Health and Developmental Services (DBHDS) mobile dental van to help our clients access free dental care. Services include preventive care, fluoride treatments, X-rays, fillings, and more.

Day Services for individuals with developmental disabilities is growing! We are excited to offer more locations closer to home to provide better access and more ways to get involved in the community. Stay tuned for new day services in Locust Grove and Madison.

ECS collaborates with the ARC of Northern Virginia, promoting and protecting the human rights of people with intellectual and developmental disabilities. Board representation strengthens our current work and helps guide future community initiatives.



BEHAVIORAL HEALTH

Behavioral Health offers treatments and supports for mental health, substance use disorders, life stressors and crisis situations.

We opened a new Behavioral Health Clinic to help more people in the community.



Peer Recovery Specialists use their personal experience to help community members find resources and a path to recovery. They also run the S.E.E. (Support, Encourage, Empower) Recovery Center, a welcoming space for all to learn, grow, and thrive.

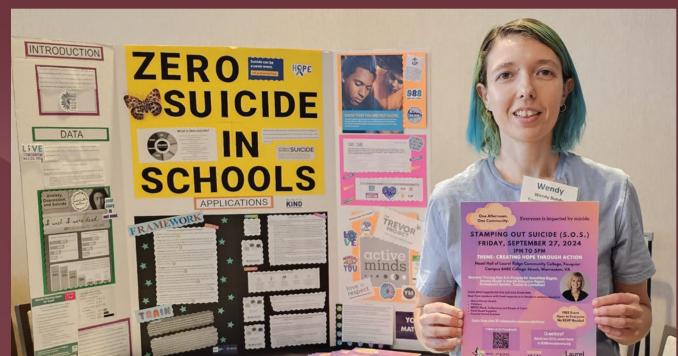
We started an Overdose Response Team, funded by a 5-county collaboration by the Opioid Abatement Authority to help people after overdoses and connect them with support.

CHILDREN'S SERVICES

Children's Services promote developmental, behavioral health & family supports.

Parent-Child Interaction Therapy (PCIT), for children ages 2-7, helps parents learn to manage their child's behavior through coaching sessions and play.

ECS has a Mobile Crisis Responder working in Orange County Public Schools to help with risk assessments, safety planning, and follow-ups for students in all nine schools. Our co-responder recently helped someone who was scared because he was seeing things that weren't there. They listened, reassured him, and explained that getting care could help him feel better. He decided to go to the hospital on his own and was grateful to get the help he needed.





encompass
Community Supports

SPECIAL INITIATIVES



Suicide affects everyone. ECS held a community event called Stamping Out Suicide (S.O.S.) to inspire hope through action. At the event, attendees heard from people with lived experience, joined breakout sessions, and connected with 25 local organizations sharing helpful resources.

All clinical staff complete military competency training, ECS provides space to a Veteran's Affairs Service Navigator, and staff a service veteran peer.

ECS trains all staff in "Zero Suicide", a comprehensive approach to suicide prevention. We support people who support people.



Shannon Parkin, M.S. CPRS, AnnMoss Rogers, James Harris, LPC

Need Help?

The Community Navigator

***Is here to connect you to all resources
Encompass Community Supports has to offer.***

Contact Us:

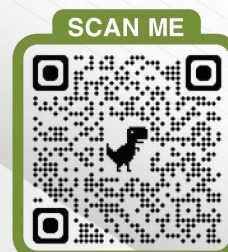
(540) 792-1805

ECSServicesNavigator@ecsva.org



Contact Us at

EncompassCommunitySupports.org





encompass
—Community Supports—

DO YOU WANT TO GET INVOLVED?

There are many ways you can make a difference! Whether you volunteer, donate, or partner with us, your support helps strengthen our community and change lives. Together, we can continue providing essential services and support to those who need it most. Click the QR code to donate or contact us about other opportunities!

Donate Today:



THE NEED DOESN'T GO AWAY IF FUNDING DOES



encompass
—Community Supports—

Formerly Known As –

Rappahannock-Rapidan Community Services

Encompass Community Supports (formerly known as Rappahannock-Rapidan Community Services Board) does not discriminate based on any characteristic protected by law, in employment matters and in its programs and services.

Contact Us:



(540) 825-3100



15361 Bradford Road, Culpeper



www.encompasscommunitysupports.org

